

Kinetic Consumable Loyalty Program

It is in Kinetic's best interest that our machines are running efficiently, cutting with precision, and benefiting our customer's bottom line. The Kinetic Consumable Loyalty program is our way of encouraging customers to get the best out of their investment by rewarding loyal consumable purchasing through us.

As an OEM we can not only offer very competitive consumable pricing, but also ensure your machine is always operating at its best performance.

Program Benefits:

- **Kinetic Service Credit** at a rate of 3% of your Total Spend.

Credit can be used on any Kinetic spare parts and service adding value and productivity back into your machine.

Example recommended use of credit:

- Service Contracts - gives you access to our 24/7 Technical Support and machine controller updates.
- Spare Parts
- Preventative Maintenance Visits
- Training (onsite or remote) our technicians are trained in helping you get the best performance out of your machine.

- **Volume discount**

Up to	US\$40,000	No volume discount
US\$40,000 to	US\$80,000 per annum	3% discount
US\$ 80,000 +	per annum	5% discount
US\$ 100,000 +	per annum	POA

- **Terms & Requisites**

3% Kinetic Service Credit only applies to online orders only. Volume discounts will still be available for conventional orders

No written contract or fixed term end date

Credit will accumulate with each consumables order

- **Service parameters for your consumable orders**

Kinetic Cutting Systems USA will be the liaison point for all orders and quote adjustments

All consignments are dispatched by UPS directly from Hypertherm to your door

Standard UPS delivery times apply subject to usual conditions of weather etc

Kinetic Cutting Systems USA monitor all item availability/order status and tracking